

Privacy Policy

This privacy policy governs the way Touchstone Enterprise Services (Pty) Ltd ("Touchstone") collects, uses, maintains and discloses information collected from users (each, a "User") accessing www.airtimeanddata.co.za ("Website"). This privacy policy applies to the Website and all third-party products and services offered by Touchstone.

Personal information

Touchstone may collect personal information from Users in a variety of ways, including, but not limited to, when Users visit the Website, register on the Website, place an order, fill out a form, respond to a survey, subscribe to newsletters and other activities, services, features or resources Touchstone make available on the Website. Users may be asked for, as appropriate, name, email address, mailing address and phone number.

Users may however visit our Website anonymously.

Touchstone will collect personal information from Users only if they voluntarily submit such information. Users may refuse to supply personally information, except that it may prevent them from engaging in certain Website related activities.

Non-personal information

Touchstone may collect non-personal information about Users whenever they interact with the Website. Non-personal information may include browser details, connectivity details, service provider details and similar information.

Web browser cookies

Our Website may use "cookies" to enhance the User experience. Users' web browsers places cookies on their hard drives for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert them when cookies are being sent. If Users elect to block cookies, some parts of the Website may not be available or be fully functional.

How we use collected information

Touchstone collects and uses Users personal information for the following purposes:

- To improve customer service.
- Your information helps Touchstone to more effectively respond to your customer service requests and support needs.
- To improve the Website.
- Touchstone continually strive to improve offerings based on the information and feedback received from you.
- To administer a content, promotion, survey or other Website feature.
- To send Users information about topics they agreed will be of interest to them.
- To send sms's.

The mobile number Users provide for order processing, will be used to send them information and updates pertaining to their order. It may also be used to respond to their inquiries, and/or other requests or questions. If Users opt-in to a promotions list, they will receive sms's that may include company news, updates, related product, service information, etc. If at any time a User would like to unsubscribe from receiving future sms's, we include unsubscribe instructions at the bottom of each sms or the User may contact us via our Website.

How we protect your information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Website.

Sensitive and private data exchange between the Website and its Users happens over a SSL secured communication channel and is encrypted and protected with digital signatures.

Advertising

Ads appearing on our Website may be delivered to Users by advertising partners, who may set cookies. These cookies allow the ad server to recognize your computer each time they send you an online advertisement to compile non personal information about you or others who use your computer. This information allows ad networks to, among other things, deliver targeted advertisements that they believe will be of most interest to you. This privacy policy does not cover the use of cookies by any advertisers.

Google Adsense

Some of the ads may be served by Google. Google's use of the DART cookie enables it to serve ads to Users based on their visit to our Website and other Websites on the Internet. DART uses "non personally identifiable information" and does not track personal information about you, such as your name, email address, physical address, etc. You may opt out of the use of the DART cookie by visiting the Google ad and content network privacy policy at http://www.google.com/privacy_ads.html

Compliance with children's online privacy protection act

Protecting the privacy of the very young is especially important to Touchstone. For that reason, Touchstone never collect or maintain information at the Touchstone Website from those we know are under 13, and no part of the Touchstone Website is structured to attract anyone under 13.

Changes to this privacy policy

Touchstone has the discretion to update this privacy policy at any time. Any update or revision will reflect in an updated date at the bottom of this page. Touchstone encourage Users to frequently check this page for any changes to stay informed about how Touchstone are helping to protect the personal information collected. The User acknowledges and agrees that it is their responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms

By using this Website, the User signifies their acceptance of this policy and terms of service. If the User does not agree to this policy, please do not use this Website. The Users continued use of the Website following the posting of changes to this policy will be deemed their acceptance of all changes.

Contacting us

If you have any questions about this Privacy Policy, the practices of this Website, or your dealings with this Website, please write to us at: Touchstone, PO Box 11884, Zwartkop, 0051.